

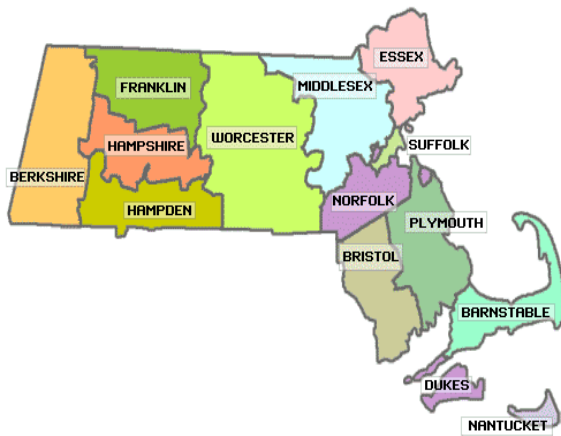
## MISSION STATEMENT:

Rivers of Hope's mission is to provide the highest quality services and advocacy for adults with intellectual, developmental, and/or physical disabilities. Rivers of Hope is a family oriented, and community-based company.

## Communities Served:

Rivers of Hope serves the Plymouth and Norfolk Counties. In addition, we serve a limited number of cities in the Bristol County: Taunton, Easton, Dartmouth, Attleboro, Fall River, etc.

Please call us directly, if you are unsure if we serve your area.



## Is there paperwork involved?

Yes. It is call the *Caregiver Log*. Caregivers are required to complete their log daily and send it to us monthly.

*\*\*Caregiver must always provide Rivers of Hope with the Member, and Caregiver(s) Annual Physical, Bi-annual TB screening, along with any other vital information.*

## ABOUT US

Rivers of Hope is an Adult Family Care (AFC) provider. In our AFC program, we strive for unity.

Our members remain in their homes which provides the following:

- Promote self-enhancing routines
- Rhythms of a fulfilling life
- Comfort of a home instead of a facility
- Caregivers that have a 24 x7 commitment to the Member

Our multidisciplinary team consist of a Director, Register Nurses, Case Manager, and Office Manager. Rivers of Hope staffs are well educated and trained to serve your family needs. We are culturally competent and culturally sensitive. Our team speaks Haitian Creole, English, Russian, and Lithuanian.



Rivers of Hope

## RIVERS OF HOPE

A steady flow of hope

### Adult Family Care Program (AFC)

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## What is Adult Family Care?

Adult Family Care also known as AFC, is a program for individuals that is 16 years or older with developmental, intellectual, physical, or mental disabilities or elderly person who cannot safely live alone. AFC Members live with trained, paid caregivers who provide daily care.

The Adult Family Care program, provides individuals with personal care assistance daily in a family setting rather than a nursing home or other residential facility. Caregivers are to provide 3 healthy meals with 2 healthy snacks daily, companionship, personal care assistance and 24-hours supervision. Caregivers and the member must live together.

## Eligibility Requirements

### Potential AFC members should:

- Have MassHealth Standard Health Insurance
- Be at least 16 years of age or older
- A licensed physician must order services
- Unable to live alone due to medical, physical, cognitive, or mental conditions
- Need daily assistance with one or more *Activities of Daily Living (ADL)*, such as
  - Bathing, Ambulation
  - Dressing (upper and lower)
  - Eating
  - Toileting
  - Mobility, Transferring
- Member and Caregiver **MUST** live together
- Members **cannot** require continuous skilled nursing
- *Caregivers cannot be the spouse or legal guardian of the members*

### What it takes to be an AFC Caregiver?

#### A Caregiver:

- Can be a family member or non-family member
- **Cannot** be a spouse, a parent of a minor child or a legally responsible relative (e.g. Has legal guardianship)
- Has been approved by Rivers of Hope
  - Intake complete via phone or in person
  - Completed caregiver application
  - Agreed to have CORI and SORI check
  - Valid MA Driver's License
- Caregiver **MUST** be able to provide 24-hour supervision



## The Benefits of AFC

The AFC provider (through the MassHealth insurance coverage) is provided with:

- Monthly stipend
  - The monthly stipend is based on 2 types of levels: Upon approval, families are made aware of the level they are approved for
- 2 weeks' respite for the caregiver per year.
- Monthly trainings during our visits by the Care Manager and/or RN, as needed, for additional supports