

## MISSION STATEMENT:

At Rivers of Hope, our mission is to provide a sanctuary of support, instilling confidence in our individuals and families by being a beacon of hope and guiding our clients toward brighter futures through compassionate, innovative care. We are dedicated to transforming our community's health and well-being by offering personalized services and vital support. Our commitment extends to offering financial, educational, and instructional support to families aiding their loved ones.

## VISION STATEMENT:

Our vision at Rivers of Hope is fostering a world where hope flows as abundantly as the rivers that inspire us

## STATEMENT OF CORE VALUE:

**Unity:** Our success thrives on teamwork and collaboration, uniting diverse perspectives for greater outcomes.

**Integrity:** We build trust through responsible actions and honest relationships.

**Empathy:** Our approach is rooted in kindness and understanding.

**Respect:** Prioritizing Dignity and Civility

**Diversity:** We value and celebrate diversity within our staff, the people we serve, and the community.

## ABOUT US:

Rivers of Hope is a Home Healthcare organization specializing in AFC, GAFC, and Home Healthcare services. We are proud to be a provider of Veterans Care.

We strive for unity. Our members remain in their homes, which provides the following:

- Promote self-enhancing routines
- Rhythms of a fulfilling life
- Comfort of a home instead of a facility
- Caregivers that have a 24 x7 commitment to the Member

**Is there paperwork involved?** Yes, the *Caregiver Log*. Caregivers are required to complete their log daily and send it to us monthly. *\*\*The caregiver must always provide Rivers of Hope's staff with the Member and Caregiver(s) Annual Physical and bi-annual TB screening and any other vital information.*

## COUNTIES WE SERVE:

If you are uncertain whether we cover your area, please contact us directly.

- Plymouth, Bristol
- Norfolk, Suffolk
- Essex, Barnstable

Our dedicated, diverse team is well-educated and trained to meet your family's unique needs. We prioritize cultural competence and sensitivity, with proficiency in multiple languages, including English, Haitian Creole, Yoruba, Cape Verdean Creole, and Spanish.



# Rivers of Hope

1. Home Healthcare Services
2. Adult Foster Care (AFC)
3. Group Adult Foster Care (GAFC)
4. Veteran Care
5. Private Duty Nursing

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Rivers of Hope received 3 years of accreditation.

## Welcome to Rivers of Hope,

At Rivers of Hope, we believe in empowering every individual in our community to live a life filled with dignity, respect, and confidence. Our journey began with a vision: to transform care into a personalized, inclusive experience that celebrates every person's unique needs and aspirations.

Our commitment to person-centered care is at the heart of everything we do. We understand that true support extends beyond mere services; it's about building connections, fostering independence, and ensuring every individual has the resources to craft their own story of hope and resilience.

Join us in embracing a future where care is defined by compassion, understanding, and an unwavering dedication to the communities we serve. Together, let's create a tapestry of support that uplifts, empowers, and inspires.

## Our Comprehensive Care Services

### Home Health Services

From skilled nursing to rehabilitative therapies, our dedicated professionals are here to support your health and well-being.

### Adult Family Care (AFC)

This service is designed for individuals who thrive in a family setting, offering personalized care plans, social engagement, and support with daily activities.

### Group Adult Family Care (GAFC)

Our Group Adult Family Care service extends the warmth and personalized care of AFC to a group setting, promoting social interaction and community involvement.

### Private Duty Nursing

This service is ideal for managing all types of medical conditions, ensuring medication management, and providing advanced care with the utmost respect and professionalism.

### Veteran Care

Our heroes deserve the best, and our Veteran Care services are designed to honor the men and women who have served our country. In partnership with veteran services, we ensure our heroes receive the support and recognition they deserve.

### ACCEPTED INSURANCE:



## Why Choose Rivers of Hope?

### Personalized Care Plans

- Every individual's journey is unique, and so is our approach to care. At Rivers of Hope, we meticulously craft personalized care plans that respect your personal preferences, health needs, and lifestyle, ensuring you receive the support that's just right for you.

### Highly Trained, Compassionate Staff

- Our team is our pride. Comprising highly skilled healthcare professionals who are as compassionate as they are competent, we ensure that every interaction is marked by empathy, respect, and a genuine desire to make a positive difference in your life.

### Commitment to Dignity and Respect

- We believe in caring for our clients with the utmost dignity and respect. This commitment is reflected in every aspect of our services, from our respectful communication to our attentive care practices, ensuring you always feel valued and heard.

### Community and Connection

- At Rivers of Hope, you're not just a client; you're part of a community. We foster a sense of belonging and connection, encouraging inclusion within families and building bridges with community resources to enrich your life experience.

## Testimonials

"Their support has not only bolstered our well-being but also lifted our spirits." -Suzanne J.

"I've regained a level of independence I thought was lost." -Jeanne M.

### OUR ACCREDITATIONS:

